



Nationwide Provider Network

Dear Provider:

This notice is to inform you that the World Trade Center (WTC) Health Program Nationwide Provider Network will be transitioned to Managed Care Advisors (MCA)-Sedgwick in partnership with Prime Health Services, Inc. the third quarter of 2022. You are receiving this notification because you are currently providing medical care to a WTC Health Program member, and you are enrolled as a participating provider in the MCA-Sedgwick network.

During the transition we trust that you will continue to provide uninterrupted high-quality care to the WTC Health Program member. We are asking all providers to review the attached WTC Health Program educational material and complete the Provider Agreement and Attestation forms. Once complete, an email confirmation will be sent to you and the WTC Nationwide Provider Network.

Please Note: Continued Treatment of WTC Health Program Members and associated billing submitted to the WTC Nationwide Provider Network for treatment dates on or after the transition date will constitute an intent of continued participation in the WTC Health Program Nationwide Provider Network.

MCA-Sedgwick is a national PPO network that offers a full suite of managed care services. MCA-Sedgwick is known for referring to high quality medical and specialty providers which in turn results in the best possible outcome for our collective patients. At MCA-Sedgwick, 'caring counts' means supporting our clients, consumers, and providers with the same level of compassion.

What You Can Expect Once Enrolled as a Provider:

All WTC Health Program Nationwide Providers will have access to a provider portal beginning prior to the transition. The URL is: www.SedgwickWorldTradeCenter.com
Your Unique WTC Provider Portal ID will be sent to you prior to the transition. The WTC Nationwide Provider Network Provider Portal is easy to use and provides access to:

- A comprehensive provider handbook
- The ability to search for member enrollment verification and case number
- The ability to search for additional providers and specialists
- A document repository for needed Initial Health Examination and Annual Monitoring Examination forms as well as diagnostic screening tools
- Ability to research WTC Health Program covered medical treatments and procedures

- Guidelines for bill submission
- Ability to upload medical forms, bills, and check payment status

To assist you during the transition you may contact the MCA-Sedgwick World Trade Center Health Program Nationwide Provider Network using the following email: WTC_ProviderEnrollment@Sedgwick.com

For questions regarding network pricing, contact Prime Health Services, Inc. 1-866-348-3887 and choose option 1.

We look forward to working with you to continue providing quality, compassionate health care to the 9/11 community.

Sincerely,
MCA-Sedgwick